Narcotics Anonymous World Services, Inc.

Approved World Board Minutes

26-29 January 2005

Present: Mukam-Harzenski-Deutsch, Mary Banner, Giovanna Ghisays, Tom McCall, Michael Cox, Ron Miller, Piet DeBoer, Ron Blake, Saul Alvarado, Daniel Schuessler, Jim Buerer, David James, and Craig Robertson.

Not present: Bob Jordan

Staff: Anthony Edmondson, Becky Meyer, and Eileen Perez-Evans

Wednesday 26, January

Facilitation Training

Jim DeLizia led both staff and board in a full day of facilitation training on Wednesday.

Thursday 27 January

Welcome and Agenda Overview

The meeting opened with a moment of silence, followed by the Serenity Prayer, and today's meditation from the *Just for Today* book read. Craig related Bob's thanks for prayers, and thoughts for his mother and his family.

Craig went on to review the agenda for the rest of the week pointing out the focus being geared towards discussion rather than board action(s).

Action Group

Ron H led the action group asking everyone to remember what he/she was doing when Kennedy was shot, when the Challenger went down or when the Berlin Wall came down, etc. Everyone remembers world-changing moments; in the same way, asks everyone to share about the moment when you first *really* heard the message, when you first "got it." What made you "get it" then?

Key Result Area: Recovery Literature

Basic Text Project

The workgroup met twice since the last board meeting and has spent a lot of time during these meetings determining issues that need to be resolved at this board meeting and touching on other issues that are not as time sensitive. (All of these discussions are reflected in the draft plan in Board Book 1.)

The most critical decision for the board to make at this time is the approval of the general solicitation to the fellowship. The workgroup has also established an initial general direction on what to do with existing stories published in the Basic Text, and the board will begin to discuss that issue today. Evaluating existing stories may be the most challenging issue for the board to decide during this project.

The Basic Text report in Book 1 has text in black that mean items have been agreed to by all (board and workgroup); blue text means the workgroup discussed these items, but they still need board approval; and the green and purple text mean issues are still being discussed but nothing finalized. The workgroup welcomes any input from the board on all items.

Discuss and approve the Fellowship Solicitation; You Can Help Make History

The workgroup understands that the board will provide input and input will be incorporated. The workgroup is looking for the board to approve the paper in principle without having to send (*You can help make history*) another draft back out to the board before publication.

The board was informed that there are only 4 days after the board meeting before the publication of the NA Way Magazine and this solicitation is scheduled to be included. Ron M stated that he hopes to get a final email of the solicitation allowing for any final objections but does not want to hold up publication. After further discussion Ron H asked the board if there was any objection to the piece going out as printed?—no response/objections voiced, however the discussion on Writer's Tips continued.

Writers Tips-page 33 Book 1—Discussion regarding the second bullet under "Some Guidelines for Writing"

Regarding the use of profanity/strong language, we've already said that we are advising the
public that submissions will be edited; why not just see what is received, saying nothing
about strong language or profanity on the solicitation and deal with issue during the editing
process. May have some profanity, etc., see how it goes. <u>Decision made to cut this bullet
point</u>.

Writers Tips-page 33 Book 1—Discussion regarding the last bullet under "Some Essentials for Submission"

- Is there any way to give the writer an ability to make changes, or can we explain the process better? Feels the last bullet would shut the door to some people. Would prefer a better explanation (possible write out that the story may be re-edited; once submitted as well as clearly state the story does not belong to the individual but to the fellowship).
- Reiterating the difficulty regarding the last bullet is how it is written, not the content. Would prefer that more information is provided, or if not reworded, remove the statement because in his mind it's not a writer's tip but a fundamental issue.
- Also agrees; the last bullet should at least be highlighted to make sure its meaning is clearly conveyed. It is her opinion that the end result with the editing is that the story will no longer be the individual's.

Ron H stated that every effort will be made to work with the writer. However, we don't want to be promising too much about this up front because we are not sure how much work it involves. Want to be stronger about editing up front so that people are very clear about the possibility their piece will be changed.

- Everyone reminded that the core of the story will not be changed; editing will only be done to produce the best possible piece. It's possible the word "edit" is the issue.
- The body reminded that the solicitation sets up expectations for the fellowship at the outset
 of project. There should be no surprises to the fellowship or the whole project could unravel.
 We must inform the fellowship that this is not about making the story right or wrong, but
 submitting experience and what may occur to the submitted experience.

Ron H reiterated that it has never been the workgroup's intention to change the story's core facts; paragraphs may be re-organized, etc. Alternative wording offered concerning the sentence about not sending in your story if you don't want it edited. Wording offered: *let's be clear that if you send in a piece that it's subject to be edited.*

Travis also reminded the board that at the last meeting, everyone agreed to omit certain characteristics, like if a place, person is identifiable, etc., those type of things would be deleted/or generalized wording would be used in order to keep anonymity. It was also noted that once a story is submitted it no longer belongs to the individual, but to the fellowship. The premise and individual's entitlement to ownership must be removed. There is no way to ensure middle ground in accomplishing this.

 Related point: Really want to echo Becky's thoughts about possibly changing the wording in asking members for their stories, but instead ask members to submit their experiences or something to that effect. Keep people form locking into their stories. This would be another shift in our communications. <u>Travis agrees to review the solicitation and change "stories" to different wording whenever it occurs.</u>

• The word "altered" referred to; it seems to imply that we are saying we don't really want your stories only ideas.

Anthony brought the body back to page 31, 5th paragraph. It clearly states what will happen to the story once submitted. We need to express what truly reflects our intention.

Travis suggested adding a header like "What Happens to your Story once submitted" followed by the sentences from the first page of the solicitation as well as the bullet from writing tips with the softened language. The board seemed to be in agreement as no objections were voiced.

Culture: Suggestion to replace "not all cultures are volunteer cultures" with "And, in some
cultures, sending in your own personal experience, in response to a general call, could be
seen as pushy or egotistical. In order to collect experience from many communities, we may
need to use more active methods; members within those communities may be able to help
us." There was no objection from the board to adding this or similar wording.

The board agreed to remove the phrase *local contacts*...The language in the previous paragraph covers the idea and is clearer.

There were some board thoughts regarding the solicitation title ("you can help make history") possibly not getting our members full attention or not expressing the idea of the solicitation fully enough. Therefore the board agreed to add a subheading Submit your experience for the Sixth Edition Basic Text or something to that affect.

Story Length

The board agreed to keep the story length as stated which is to accept submissions in length up to 2,700 words, which is equivalent to seven pages.

Evaluating the Stories; beginning a discussion on what to do with the existing stories and evaluative criteria.

Ron H reported that the workgroup wondered how much space in the book is desired for stories. After discussion the workgroup's thought is to recommend keeping approximately 5 of the existing stories. However, the board needs to discuss what direction they want to go in with the existing stories. The workgroup has also discussed criteria to evaluate the stories to keep, e.g. evaluate on the recovery content, historical value of the story itself, and/or the historical role of the member—meaning that a story may be written by a member who played a crucial role in NA's history though the story, in itself may reveal little about the history of NA. The workgroup envisions applying the above stated criteria for the existing stories.

- A concern was raised about keeping only 5 stories. Has the workgroup thought about any
 way to create a historical section of the book for the other original stories in the Basic Text—
 understands this may be driven by what is reviewed and/or received. But feels there are
 others in the fellowship who shares the same sentiment.
 - Also thinks the workgroup needs to let go of trying to reflect a global experience, but need to communicate to the fellowship the number of original stories that will be kept and how that decision came about.
- When reading the stories the stating of names and places did not interfere and actually
 assisted with identifying with the disease of addiction. Further feels that once the stories are
 changed (new) this will occur again. However questions if a (historical) section will be
 created / kept for all the original stories—feels this is very important.

Ron H responded that this information has not been communicated to the fellowship yet, only introduced here to gage the board's feeling on matter. It may be premature to communicate firm decisions to the fellowship before the board is certain about this.

How do you create criteria for what is a "historical story?" Is a historical story one that paints a pioneering picture? The workgroup discussed creating a section specifically for the older stories or perhaps placing the original stories at the beginning of each section in the revised Basic Text (if the board does determine to section the "stories."

It was pointed out that all current stories are not anonymous. If a person's name and geographical area will be removed because of this or will this body maintain existing stories exactly as written?

The workgroup discussed NA's history of "dumping" people. Of such a decision is made, the workgroup thought that we should give the writer the courtesy and option of changing their story in that instance. Ron expanding on this issue questioned the board if they want letters to be written to ask authors of original stories to rewrite their stories; adding to the end (updating) or something?

Travis reminded the board that during the March meeting when the board first discussed what to recommend about the Basic Text, the board had difficulty deciding certain issues. Once the body thought about what was best for NA as a whole the group was able to reach decisions. In discussing anonymity the trusted servant hat needs to be put on and personal opinions need to be put aside. Everyone was reminded that this body did decide to preserve some historical continuity in the ideas about the preface to the Basic Text. The board needs to be aware of how this book may affect the fellowship.

- Every group has had to wrestle with what to do with historical information, etc.—the Little White Booklet was referenced.
- Agrees with the criteria for evaluating existing stories proposed however, does believe that
 personalities will come into play. Feels we should just see what is received before deciding
 what to take out.
- Bob B's story does not really contain historical content, but yet reading about how his wife
 found the only NA meeting in the world has a powerful meaning. This is why it's important
 that a few of the few original stories stay in the book. The real challenge for the board will be
 figuring out what is good for the fellowship and keeping it alive for those to come.

Discuss and approve part or all of the Basic Text Plan

After lunch Ron H acknowledged that the board has provided needed information and the board further agreed to provide input concerning the blue colored text in the plan to Eileen at eileen@na.org

Talking with members of the fellowship about the Basic Text project

The board informed that any text written in black on the plan is what should be relayed to the fellowship because it represents decisions that have been made and we should be honest... everything else is still being discussed and decided. The board should also give the participants at workshops, etc. the opportunity to input any issue and provide an opportunity to exchange ideas and participate.

Ron H stated any questions related to stories being kept and/or removed is an emotional issue to some of our members. Response to fellowship should be, again, that nothing has been decided, admit that selection is subjective and that a workgroup encompassing a variety of cultures and experience has been brought together to decide this issue to the best of their ability. Again reiterating the project is not a finished product.

Talking Points will also be updated and provided for the board.

Translations

This is the first literature project that will be received in multiple languages. Standard English is what all experiences will conform to-no objections noted. The workgroup's goal is to create a section of experiences so strong and that represents the fellowship so well that non-English communities will want to translate all the stories.

Key Result Are: Communications

PR Strategy Project

David reported on the current status of the project, plans for the future and explained the report. The workgroup had a bit of a struggle deciphering if the current PR Statement is intended for the fellowship or public but thinks it pretty much states the workgroups goal.

The PR statement in the *Guide to World Services* was condensed into what the workgroup thought the information means to NA and envisions parts could be used in the handbook, as well as being included somewhere in *Guide to World Services* and in a *Guide to Local Services* as some form of statement. The context is about what we do and what we are trying to achieve. The thought seems to be directed internally to NA members.

World Board Discussion

The statement is well done, however the target audience being referred to is somewhat blurred. Point is that the NA member is not the public and what about the member that has relations to the public. Who is the target? Ron further references page 111, line 2 "suffering addict." Does not prefer that phrase, would like to see reference made to relations to the outside world. Feels this is where mixing the two audiences blurs what is Public Relations.

David responded this also includes the need to communicate to our members. De stated that is the reason the workgroup wanted to include addressing our members; questions if maybe it should be removed from there. No response given.

Page 112, 4th line: Ron B feels "secret society" should be expanded further.

David questions the board on their thoughts about examples being used in this document and if it would be better to be more concise—more definitive? First sentence used as an example: the statement could be stated without it being "for example." The board asked if there is a preference regarding the use of "for example." The board did not give a repsonse either way.

- Sometimes the "for example" is good and used as a navigational tool, however not opposed to removing.
- Sees the strategy being different than handbook and would like to see the case made without the wording-being more definitive not involved, not telling me how to, but laying out a path.

There was no objection to seeing if the material can be written more definitively.

PR Strategy Outline

David went through the outline, the board asked to review material and send any input to Eileen.

David went on to report that the distinction between a strategy and handbook is that a strategy is what you want to accomplish and the handbook is more about the behaviors. The provided list is a way to show how to accomplish interaction with Physical Healthcare, Clinics, etc., and meant to be a comprehensive list of what NA does under these items-falling under strategy and which parts are behaviors. The handbook and the strategy will have to continuously work together in comparing and ensuring they are both on the same page with information. Visualize the strategy providing the "road map" and from the road map comes the handbook that takes it to the how to, who to, different level of service structure, bulletins, etc., which would all be based on the strategic plan.

David stated that the next draft will be more goal oriented excluding less behaviors (activities). However, the workgroup needed to go through this step to get to the next step.

The board agreed that the stated items need to now be put in a form for both short and long term goals. De is to provide the current practices information for the workgroup.

There was a brief discussion on a sequencing challenge, and the challenges if both a NAWS and public strategy were tried to fit together.

- It was felt that the document needs to be geared more towards the Public and not the members.
- Another thought is that it does need to also be geared towards members as well. There will be points where the handbook will see when and where they are in conflict, in tone with the strategy.
- It was pointed out that some members of a particular area believe that PR Strategic goals are in some way violating the traditions. Believe a way must be found to educate the fellowship about PR goals.

Key Result Are: Fellowship Support

Update on the recent trip to Iran

Daniel reported that World Services' initial trip to Iran was to verify the reported numbers of members in Iran and initiate an assessment as to world services can do to help. Iran is not only NA as we know it, but proved to be much more than expected! He personally experienced more love and compassion in that country than in any other country he has traveled to on behalf of World Services. Daniel went on to report that there are 4 to 5 million addicts in Iran and part of the problem is that addicts were paid with opiates for work.

Currently there are twenty-six areas, representing about 1,148 groups with about 150 to 1,000 meeting member attendance. They have many PI and H&I committees, they even have a soccer committee. They get about 200 newcomers a day. Meetings are open and not underground, however they convey and get approval from the Mullah's for everything. The region has about \$50,000 US in the bank and receives a good share in donations.

The attended convention was held in an arena that contained 6,500 seats; every seat was filled with members seated on the floor inside and outside the arena. In this arena the women and men were seated on separate sides.

Members are eager to learn everything about the NA program and so worried about doing it wrong. There is one person that handles the printing and produces literature every two months. They have a need for basic service tools and information. The Iranian members were greatly encouraged to contact NAWS.

Daniel conveyed the importance of NAWS being proactive and getting involved now with the Iranian members-there is a daily and rapid growth in membership. Daniel and Piet highly suggest a more complete research for the production of literature there via a branch office of some sort, etc.; members are very willing to work with NAWS.

Recommendations for short and long term goals/strategies to meet the needs of the Iranian membership will be discussed later in this meeting.

During a discussion between Daniel, Piet, Becky, and Anthony, it was agreed to recommend to the board the intent of developing a plan that meets the needs of Iran and that a way be found to establish NAWS in Iran-securing an office and an agent. Becky will be in the Middle East soon and wants to further discuss this idea with the Iranian members who will be attending the Middle East workshop. The plan would be that the facility be something between what's done in Brussels and Canada.

There is a literature supply crisis and members will do whatever is necessary to get literature or NAWS can try to help. Right now they are cooperative and willing to work with NAWS; we need to take advantage of this. Think of 4 million IPs a year. Currently NAWS does not and can not meet the needs of Iran from here.

Threat: there is a group of radical Islamic followers in the Eastern United States (Mulati Islamic) and this fraction of members takes a radical approach to recovery. There is also a principle member there that uses our name and has tried to discredit NA. This member is trying to state that he is NA. There was no objection to actively pursuing plans for a branch office in Iran. Becky will speak further with Iranian members regarding a securing a facility, an agent and working with NAWS.

Key Result Area: Resources - Leadership

Nominations

The body discussed motion 58 adopted at WSC 2004, which now affords regions, zones and the World Board the opportunity to provide names to the HRP after the blind review process. The board's discussion will begin to outline what the board will do between now and October to prepare.

The body further informed that the questions stated below are items that came out of the EC meeting, and are issues now deemed bigger than previously thought. These discussions need to start and this body has to eventually be on the same page. The board was encouraged to read information, ask questions, etc. A more in-depth discussion will proceed on Saturday around the following questions.

We asked for this, are we still committed to doing this? How does this fit with leadership cultivation?

These questions/discussions started with the previous board members but the intent is to make sure that this body in still in agreement with previous agreements, this would include gathering information regarding leadership cultivation.

How should we gather names from the board to create an initial list? What information or criteria is needed?

How to discuss possible candidates and how to make decisions about candidates as a board? Does this apply to seated board members seeking a second term?

The board was given an example and asked to think about how does the board make these decisions and does this same process apply to board members seeking re-election. Are they automatically forwarded, etc., how does this board wants to make these decisions? These questions will be discussed tomorrow.

The meeting ended at 5:30 with a board sharing session which is not a recorded session.

Friday 28 January

Key Result Area: Communication and Fellowship Support

Principles connected with Public Relations

The day will be spent in small group discussions with the staff and board. The topics will be the issues contained in our Traditions and Concepts as they relate to Public Relations. Each session will end with a clear wrap up that summarizes the points of agreement and the future discussions needed.

ANONYMITY

- 1) How should we answer the questions stated in the example above?
- 2) Tradition states, "Our public relation policy is based on attraction, rather then promotion..."

Our literature states that we should have a vigorous public relations program. How do we do that without sacrificing personal anonymity when prompted for examples or illustration of the efficacy of our program?

Professional Events

Addicts	Non-Addicts
★Professional (identity known or unknown)	Professions for input
Challenge – perception within the fellowship	Spokes people (informational)
Fellowship impact-degree of exposure (PRF)	Don't carry message—can speak of the message
Benefit is that no one else carry our message the	Affiliations – endorsement
same.	
Appropriate trained for support and presentation at	Peer to peer
professional events	
Overexposure – relapse?	Credibility
Different needs for different events	Non-biased input
The use of service committees	Advocacy
Best ability to access and impact	Self-support Self-support
Choice and preparation for loss of anonymity-	Possibility of misrepresentation of addict to addict
questions	vs. professions advice
Clarifying roles	
Cultivate relationships	

Internet

Changes often / living guidelines	Used by service committees-
Omit last names, and numbers	Central email addresses for contact
Typically we are reactive to this vs. proactive	Chat rooms are anonymous
Proliferation of blogs, personal sites complicates issue wacko factor	★Degree of exposure of internet blurred – push vs. pull
Sent vs. looked for- can you find vs. search engine strategies	Disclaimer used when personal anonymity blurred-
Not official site – avoid	Narcotics Anonymous

Internet-continued

Photos can create identifiable personality vs. audio	Educate honoring anonymity and articulate 'how to'
Online meetings can be even more anonymous – shield (there are pluses and minuses)	Association awareness
★ Medium – professional presentation can it be taped and distributed?	

Anonymity Issues and Members

Clarify roles; one hat at a time	Proactive – address "vacuum"
Clarify folce, one hat at a time	Tibacive address vacadiii

COOPERATION

- 1) What would be the benefit to NA if we cooperated with researchers?
- 2) How could the information about recovery in NA, published by an agency like NIDA (National Institute for Drug Abuse), hurt us
- 3) For NA to consider cooperating with research professionals, what are the pros and cons?
 - A) Facilitator sub questions:
 - B) Is there an invisible line that separate cooperation from affiliation
 - C) Referrals (solicit vs. non-soliciting)
 - i.) How do we inform the public without promoting NA?
 - D) Referrals

Cooperation

Define partnership, mutually beneficial operating along common purpose
Affiliation ⊃ subsumed by ⊃ linked, working for (not just with) cooperation vs. affiliation and affiliation vs. endorsement
Endorsement Coentral number helps information distribution on (social services) 211-example if we don't refer we can be seen as unhelpful
Disclaimer helps
More than one name / organization / number
Meeting list is the objective
Providing extra information – maybe through a central person (checking information frequently)
Proactive vs. advertising
NA and NarAnon – perceived (but not accurate) connection
Convention should be same for WCNA vs. local convention. NarAnon not given special consideration above other Twelve Step programs
Encourage helpful information, cooperation vs. affiliation (define line)
The line does exists however constantly moving
Understanding the differences in mission leads to clarity in being overtly affiliating and endorsing
Many misconceptions-concrete examples should be helpful
Clarify terms: cooperation, affiliation and endorsement

Referrals

As with Drug Court; cards can provide general guidance	Where is the line between helpful and taking on responsibility that's not ours?
Weird / cultish—helpful—affiliation/endorsement	Nuance in wording or implied promise then that leads to endorsing (push-pull)
Not giving can give the perception that we are not helpful	Information vs. promoting; is probing when there is an implied promise under someone's umbrella, e.g. we offer meetings could be a problem
"Line" decision making. Participating in outside decisions on wrong side of 'line	Difference in mission. See leads to clarity in ability to cooperate/ differentiate affiliation
Can tell people to be helpful on Phonelines; however for example don't give legal advice	Endorsed by many—we endorse none
Solicited vs. unsolicited	

Research

Demographics vexed issue —can be seen as contrary to our principles-but helpful to professionals	Need to generate desire in fellowship of "can help others find NA"
Can help others find our Public Image	We don't have precise data – researchers can help
Question the oversight of researchers / how to control use of data	Funding issues
★Example of the UK research has allowed the introduction to the larger government funding bodies which initiates probable funding (they want data). At the same time this raises "affiliation issues."	
Do we want to get proactive or remain reactive?	Researchers-try it we may like it

Proactive PR vs. Promotion

Examples:
after a concert there are members outside passing out literature—is this promotion or providing information?
Unsolicited PR to all of the schools or contacting TV stations
Is promoting simply when we say "were better than" information vs. promotion
Nothing promotional about providing meeting information to a professional
Need to provide concrete examples of promotion and proactive
Promotion is when we make comparisons and promises
Promotion ⊃ proactive? Going beyond objective information
Accessibility: how do we make our message available/accessible? At what point does this question become
promotion or does it?
It was the general agreement that being proactive is not promoting NA

Reference

Informing vs. promoting	Is promoting when there is an implied promise
★Under someone else's "umbrella" e.g. we offer	Push – pull, answering> vs. an unsolicited referral
NA meetings could be a problem and an	
endorsement	
Examples of experience—informing	Grandiosity – promoting

"Umbrella"

"We offer NA meetings" ⊃ Is this endorsement?
Newsletter - for example listing different kinds of meetings. This is okay. Sometimes a group may not want to
be listed—their preference
Information vs. promotion

SELF SUPPORT

1) Our PR Roundtable project from last conference cycle brought together various professionals, including judges and doctors. While we did pay any of their travel expenses, these individuals were note paid for their participation.

How can we avail ourselves of the resources offered by professionals in opportunities like this and still stay in harmony with our traditions?

Contributions are not normally billable	Shared missions/goals (mutually beneficial where their goals benefit us), e.g. case by case basis and provide examples (inside and outside parameters)
Contributions can be problematic when there is undue influence and reliance (if affects principles)	Self support is more than money (value=value) about relationship with society
Can be self supporting and accept help with no strings attached	7 th tradition speaks to "groups"
We should be self supporting; however self support in	This issue for most members is black and white; what
not black and white	does self supporting mean?
What is the principle and spirit of self support?	
	ıs raised:
Concerned with the mentioning of that our literature only states "groups." Intent could be violated if we get too loosey-goosy regarding traditions	How do you explain "undue influence" and what is the acid test for undue diligence and reliance?
How do you interpret "reliance?"	Self support excludes the help (nothing that compromises)

2) A regional service committee has fostered a cooperative relationship with a professional through their local PI efforts. As part of her support for NA, this professional has volunteered to act as a non-addict spokesperson for the Fellowship at various professional events where the PI committee has bee invited to attend.

Can we participate in these types of ongoing cooperative relationships with non-members in our PI efforts? Why or why not? What are the advantages and disadvantages of using non-addict spokespeople?

3) Are there instances in our relationships with those outside of NA that bring the issue of self-support up for discussion?

· · · · · · · · · · · · · · · · · · ·	Yes can use non-addict, would be cheaper if not paid and if paid could create a biased opinion-then would be promoting (become like a paid actor) want unbiased opinion
Could use but should be evaluated on a case by case basis.	Use when appropriate

MEDICATION

1) We say that specific medications are an outside issue in which we have no opinion, but we

are continually asked for guidance about this issue from members and groups. What can we say to help? Does the methadone bulletin nuance what is stated in *In Times of Illness* or contradict it?

Drug replacement? Distinction important	Rules of bulletin problematic			
Not a contradiction	In Times of Illness speaks to abstinence-outside issue			
Booklet is not a contradiction to bulletin	Bulletin is short sighted			
Need to clarify replacement programs vs. other clarifying bulletin 29 intent	Distinction very important; NA is not saying that replacement programs are bad but for the sake of being clean that is not clean as defined in NA literature			
Current language is not sufficient	Address MH in In Times to provide clear statements			
Literature doesn't say you have to be clean to be a member	Where do medications related to aging fall into, e.g. Viagra, hormone replacement therapy?			
Create literature in another format				

- 2) Although our literature says that a member's decision to take medication is between the, their sponsor, and their Higher Power, how do we reconcile the way members treat those who are on medication at NA meetings?
- 3) How do we deal with members who ostracize those on medication at meetings?

If medication prescribed the issue is between Sponsor and Higher Power	If medication hinders ability to carry message then service responsibility should be restricted		
Some members are at risk if they are told they can't/shouldn't take certain medications	If prescribed not our business		
Stress/inform that issue is between Sponsor and Higher Power	"Rembrandt" take member aside and help him/her to see the bigger picture		
Members take bulletin and use information as a weapon-not being kind to one another			
Develop tools to create maintain atmosphere of recovery (how to talk to people about issue)	NA is supposed to provide support-safe environment; helping those seeking recovery		
Workshops and education	Primary audience for medication are people on medication		
Hope that Sponsor is an experienced member-talk more	e about this issue with sponsees		

Meeting ended at 5:30pm with a sharing session which is not a recorded session of the board.

Saturday 29 January

Key Result Area: Fellowship Support

Workshops and Fellowship Events

The board discussed some of the information gathered at previously attended workshops and also plans for the upcoming months.

South East Zonal Forum

Mary reported that there were 6 out of 8 regions represented and 3 workshops were facilitated in one day. World Services started out with strong home groups and this brought a lot of participation, executed in both large and small groups. There was a lot of interest in how to carry out workshops. Steve and Mary thought afterwards that there were things that could have been done differently and this will be looked at however overall the workshops were a success.

Becky reminded everyone that the board needs to gather information on what is and is not working in the fellowship. It seems that the title *Infrastructure* is something that participants don't seem to understand. There are lessons being learned. Coming into events that are institutionalized and have there own way was one approach to doing things. It seems that most event planners and delegates are not communicating. Mary suggested a glossary tent for tables be created. Although some board members know this, it was reiterated that it's okay to tell the fellowship "I don't know" when asked certain questions.

First Florida Symposium

Ron M shared that NAWS is not receiving the necessary information most likely because the Florida Region Alternate is somewhat passive. Also noted was that it seems that more members than expected may attend.

Ron M asked what equipment/material is given to the traveler as a resource. Anthony responded that staff is responsible to create, and ship other miscellaneous needs to site. Obviously travelers are provided with session profiles and any other printed material. Once staff travelers identified; staff and board traveler(s) start communications to prepare and coordinate. World Services travelers and staff get together prior to the session(s) to prepare for session. Staff does everything possible to prepare for the trip. Process may change but most of the time the material is the same, with adjustments.

Los Angeles (Burbank) & Tennessee Service Workshop

Both the Burbank and Tennessee workshops were communicated in the *NAWS News* to be more structured on infrastructure and are experiments. The Burbank workshop starts on the evening of April 15, and ends on the 17^{th.} Since the board meeting starts the following Wednesday, April 20th any board member who is able and willing to extend their trip is asked to advise Eileen. The desire is to determine who is available to for Burbank and begin to plan for the Tennessee workshop.

Expect attendance for the Burbank workshop to be in the few hundreds, e.g. California areas as well as members from the West.

Latin American Zonal Forum

Anthony reported that the funding issue for the extra day is for July 3rd and the forum is just waiting to hear from NAWS. Latin American Forum is and has always been accommodating to world services. While in Panama WS may try to accomplish a meeting with government (PI event).

Issue Discussion Topics

This agenda item is to encourage board members to continue discussing the Issue Discussion Topics and gathering information from attended workshops. The board reminded that delegates will probably get more "sparked" if they see board members participating on the bulletin board.

The board will be sent the link and instructions for the conference participant bulletin board. Protocol for conference participant bulletin board is that participants usually introduce selves by using first names and last initial. Any board member needing assistance with navigating the site should send Stephan Lantos an email.

The board reminded that the Conference Participant bulletin board needs a password and the fellowship issue discussion board does not.

WSC Seating

It is being recommended to encourage the countries of Iran, Russia, and South Africa to enter into the conference participant seating process. Meaning NAWS will be more proactive in communications, providing tools, information, etc., and assisting the communities to feel more a part of NA as a whole.

These three communities have been delivering services but have not expressed a desire to integrate themselves the stream, mostly because they are unaware of it. The board was reminded that the Board of Trustees used to encourage communities by inviting them to the conference as funded observers seeing process of the WSC, etc. then in 1998 that all changed. Moreover, the seating policy's intention was to only slow the seating of U.S. communities and remove the "emotional pleas" from the conference floor. Never discussed was what to do with the international communities that still needed continual assistance. It's also important to note

that if these communities were not qualified they would not have been recommended. However, again it is only being recommended that these communities be pulled into the stream of NAWS, showing them what the conference is about, providing them with more tools, assistance.

World Board Discussion

- Looking at the mission and as a board, its vision is to support the continual growth of NA. Would further see this as being right in line with what is expected of a board member.
- Asked for clarification on what's exactly being recommended; is it that these communities go through the seating processes but not be seated?
 - A concerned stated; e.g. the policy states that all communities be considered the same and processed as any other region. Does not believe the mentioned communities should have preference.
- One of the few reasons the board has fought so hard for their right to vote at the conference
 was to represent communities that have no voice. Further; Russia could continue to provide
 services and not ask to become a part of the process, but as a board believes it is our
 responsibility to be proactive in these types of circumstances. Then asked the board: "what
 would be the criteria for a country like Indonesia?"
- Noted was that the WSC Seating Workgroup works on behalf of the board and the board has the final authority and decision about recommendations to the conference.
- The world of NA is not equal, and although the ideal is a wonderful thing, and systems are created to force equality it is just not that simple. If a community has been delivering NA for more than 15 years and continues to grow then that community qualifies.
 - This discussion is to promote discussion on how to bring communities into the fold, without creating the rub. Although workgroup member(s) view very much respected and valued the workgroup recommendation is just that-a recommendation. This body makes the necessary recommendations and decisions in order to meet the NAWS Mission and Vision statement. These communities would not be put forth if it was thought that they did not meet the criteria.
- One of the developmental challenges is the need to develop criteria without pushing communities into conference recognition. Is there any community that has no other community assist them into fold, provide information, etc?
- Reminded everyone that all that's being recommended is that the communities become part
 of the process, how does a community become a conference participant if they don't know
 about it. However does fully agree that NAWS communicating with them is helpful;
 nonetheless does agree that communities need to follow the seating guidelines.
- A lot of time was spent with Russia and Iran on the phone with members that call the office and only feel connected to the staff they speak to but not to the process of NA as a whole and it is thought that this is a problem. The noted communities have much bigger needs and these issues ought to be dealt with. Restated that the policy was only created to slow the seating of U.S communities and to remove the emotionalism from the conference floor. No one is stating that these communities bypass the process only recommending that they be encouraged to enter the process.

Pointed out was that this is why members from Russia were brought together, why Daniel and Piet were sent to Iran, etc. Iran is exploding and Russia is next. They need literature, want to know about NA, services, etc. and we as a board need to provide what they need.

Everyone reminded that the board continues to not prioritize Fellowship Development; staff has been the one to prioritize it. It was only after seeing the strategic plan and noticing it's lower

prioritization that this was brought back up to the World Board. Yes deficiencies recognized, and continue to put more philosophical discussions on the agenda. Would love to see the board have a meeting solely focus on Fellowship Development however looking at the calendar there is no time.

- Example to make point used: he is head of his company and has policies to run company
 however there is such thing as reality and knows that even with policy's and procedures in
 place that if he knows something needs to be done he will do it. This is not disregarding a
 valuable tool, but just a reality; at the same time it would be sad to victimize something
 because of a policy. There will always be exceptions.
- Perhaps if he hadn't had the experience of being a workgroup member, would probably have been more than happy with recommendation. However the workgroup was put forth by the conference and if there is a problem then it seems that the problem is emotion. If there are exceptions, then this needs to be presented to the conference. Further states maybe the policy doesn't work and needs to be changed, but feels changing policy without informing the conference is a problem.

The Workgroup reminded that they will still be doing their work, and bringing back their recommendation which will then be forwarded to the conference. But that the board will also be looking at opening a branch in all possible haste in Iran and this will all be communicated to the conference.

• Thought Fellowship Development has always been an important part of the boards work even though mainly noted are project oriented items. Clarification on something stated requested; when lets say for example Iran has a relationship with the staff don't they also have a relationship with the board? The strategic plan is the environment scan and this is how the board becomes aware of issues, items, etc. Further that when we are doing the environmental scan we need to see what else is out there. As far as seating them at the conference: doesn't feel there is urgency for seating, does see the urgency in communications.

Becky replied that the noted communities feel they can communicate with staff. However, they have no concept of the bigger picture, the board, all the other communities, etc. We want them to feel that the board is also their advocate. We are not trying to perpetuate a difference, only trying to make the communities feel like they are a part of NA as a whole. These three communities are unique at the moment. In the past they would have been brought to the conference so that they could decide if it was for them.

The actual WSC seating criteria will be delved into further at a later date. The board agreed with being proactive with the recommended communities as stated above. What that means for WSC 2006 will be discussed at the next meeting

PR Handbook

This discussion is to cover information not covered during Friday's discussions. Individual comments on Chapters One and Two can be sent in; however any philosophical or content concerns that need board discussion ought to be brought up now. A revised version of these drafts will be sent by email however major changes must be noted now.

Ron M thanked the board and the staff for yesterdays discussions which he feels will help tremendously with workgroup project. The focus of February's joint meeting will be regarding principles and interfacing, as well as chapter's one and two. Further the March meeting will focus on healthcare and treatment. The board asked to please send input as soon as possible in order to factor input/discussions for upcoming meeting. The Board asked to focus on only philosophical input.

World Board Discussion

- Liked the format as well as the use of examples, however a few board members mentioned some difficulty getting to the substance in the beginning of the chapter, maybe chapter feels somewhat rough as a draft, not sure if it's in the writing or lead in.
- After reading the chapters there was a feeling of being "dropped off", like there was something missing-possibly a little choppy.
- Handbook references the Vision Statement; questions if its NAWS Vision statement or NA's? If you look throughout the text it's referenced as "our" vision statement.
- There seems to be a lot said about core and fundamental principles—not sure what this
 means.
- Language level okay, difficult for translations, is there repetition?
- Thought overall the draft was well done however, would like to see something about our primary purpose. Would also like to see the removal of references that make us look like dope fiends, junkies, etc., also the removal of the sentence "battered..."
- Would like more definitive statements used instead of using examples more depth and definition. Could a list of principles be seen, would like this to seem more like a text book therefore it having more weight.

Becky stated that the workgroup struggled with the layout and format, and it was felt that the members will not use this information like a text book. Workgroup wants people to focus on content, the examples were used to help people not get into the mindset if the right and/or wrong way. Workgroup needs definitive input points, saying we need more depth under the chapter will not provide this.

- Tom is wondering if the other chapters will be as wordy and if so it will be hard to get interested in.
- There was a brief discussion on the differences between PI and PR. Suggests the book is in the form of a "bigger picture, providing a snap shot.

Everyone reminded that the board talked about this book not being a do's and don't handbook-agreeing to this and the chapters tried to reflect that. The board will have the most difficulty when and where the handbook should and should not be more descriptive.

The board asked to reflect on the below questions and send input to Eileen as soon as possible in order to allow review, factor in, etc., into discussions for the PR meeting in two weeks.

- Overall impression of each chapter
- Comments on overall structure, how do you feel, from point to point?
- Anything that needs to be moved, expanded, condensed?
- Does the overall chapter layout makes sense
- Are concepts missing?
- Are the represented experiences presented effectively?
- Are more example needed and if so where and for what?
- Does the chapter makes sense and reflect what is meant to be said?

Key Result Area: Leadership

Nominations

Craig reported that given that newer board members were not present when the previous board

and Human Resource Panel came to agreements the Executive Committee thought it best to explain and recap the previously agreed upon approaches, process', thoughts, etc. to make sure we all still agree.

The 2004 WSC participants discussed the HRP processes and discussions were held by the board. The board had many discussion; one being the thought that the CPR sometimes excluded individuals, as well as sometimes the Board having potential names and HRP not wanting recommendations.

The HRP tried to describe the conference approved motion created by the delegates in the last issue of the *NAWS News*. Process: In the first culling the HRP will review resumes for all qualified individuals; followed by sending these individuals letters. If individual responds this is followed by the blind review. Motion 58 allows for names to be introduced into the process after the initial culling process. Since this was not initiated by the HRP they will be looking for a lot of advice. Also reported was that the HRP extended the deadline to submit names, but no one really knows what that will mean or how to fulfill.

World Board Discussion

The board is only beginning to have discussions; the fellowship will be asking about this and we all have to be on the same page as well as state the truth-no one knows what and how this motion will impact the process.

Ron H stated that since he helped word motion; the perceived the intent was to fix the first
cut being a merit (resume) cut because it doesn't capture all an individual is, etc., they also
wanted another way to enter people into the process (in the hopes to expand).

The board had no objection to the nomination process fitting into the board's process for cultivating leadership, identification of leadership, etc.

World Board thoughts on how to go about gathering names

- People that served on workgroups, or shining stars.
- Focus on those that have professional expertise that can benefit NAWS, Inc.
- Start to develop a standardized evaluation tool for people that have worked on workgroups; evaluating performance at the end of work that can also internally aid to identify key components.
- There is a lot of experience and good people in our fellowship therefore need to find ways for regions to identify individuals that would never attend the WSC or be a trusted servant at the regional level, etc.
- Submit names of people we've worked with at forums, personally come in contact with (experience with).
- In trying to keep with the spirit of the motion, would first ask if individual has a submitted resume. Also agrees with creating/having an evaluating tool. The World Board can use the CPR as well to evaluate workgroup member(s).
- Everyone should also think about this along the lines of how for this conference, but as well as for the following conference; because this is in line with cultivation of leadership. There are a lot of people that in a few years would make a good leader.
- Advised all to read Objective 9 in the Strategic Plan.
- Send an email; and again questions if the use of the CPR as an evaluation tool can assist.
- Still believes CPR's are a challenge because even with its use and submitting names how does someone evaluate an unknown person? The other question is are we as a board going to have a measured criterion, and if yes, how does this get discussed, or do all the

submitted names get put into the process, where does this body start?

- Part of challenge is getting qualified unknown people into workgroups, would see or hope that regions and zones would provide more candidates for the board and/or workgroups.
 However does struggle with knowing quality people but they are unknown to those votingmaking decisions.
- Feels that a danger with regional nominations are people thrusting themselves back into the
 process and having no concept of the new board process, values, etc. and then we're back
 10 years ago. Agrees with thinking about who will be in my seat at a later time. Maybe look
 at last years names and re-assess rather than bringing in someone totally new.

Anthony asked if a list of names is sufficient, or would the board also want the name of the person who submitted name(s). One responded that additional information is necessary. But further discussion continued regarding the overall process.

- Shared with the group how many times he had to fill out the resume, and it being a repetitive
 and frustrating thing to have to do. Further adding that there are many that have not filled
 out a resume and we need to find a way to locate them.
- We should think about how to enter individuals into the leadership process, then, how
 individuals are forwarded for nominations. Talked about identifying people and finding some
 way to evaluate their performances to then be able to know if an individual should be
 forwarded into the HRP nomination process for the next conference cycle.
- We have an opportunity to identify leadership without having to wait a whole conference cycle-there are people that can hit the ground running. Believe we can start on this right now.

Craig reminded everyone that there is a tool used at the end of a project for the point person to evaluate a workgroup member's performance and that the leadership cultivation and identification discussion will soon occur with HRP.

• Question asked: what is done with a shining star name/information, then should we let the individual know that we would want to put their name forward, should we nudge them along?

Everyone reminded of the process agreed to at the August meeting which was that all existing and new board members were asked for names, information about how you served with them, the capacity. The information is then kept for future consideration and review for projects.

What does this body want to frame for the April discussion?

- Michael C used as an example; it was only because someone else knew him and recommended him that he received further information about him as well as Khalil J, who has a vast knowledge in business but because he is one of those "unknown" members he would never forwarded him for consideration because he did not know him.
 - The other piece of this is the individuals in the fellowship that would not complete a resume, are not known, could they be discussed in a board meeting?
- People have been identified from workshops, wondering if it is acceptable to forward a list of
 folks the board is keeping their eye on. Names of individuals can be put forth whenever a
 need came about for a workgroup as well as for nomination. Something for internal world
 board use only.

Craig stated that people gave different components as an identifying system for the immediate and for future. Scenarios for reviewing a list of 10 people given; how would the board decide?

Two board members feel the board should inform the conference that the board has no nominees at this conference not because we have no nominees but because the body is working on creating a system; refers to David's list/file theory and use board consensus to

decide on names.

- Have the person submitting names speak on their behalf (bring family photos, etc. ②)
- Doesn't mean they should because they can
- Create an interview process or opportunity to interact with them

Anthony stated the board must have a serious discussion by the April board meeting and be prepared to come to a definitive decision and this would be the only way to confirm to a specific timeline. The board was reminded that they told the conference that they believe people should be used on workgroups before being elected to a six year term. This means that the board is not considering totally unknown people for nominations. This group of people would be considered for workgroup assignment first.

Corporate Responsibilities

Corporate

Approve November Minutes

The November minutes as amended approved by the board with no objection.

Review December 2004 Action Item List

Mohammed RI Project Idea regarding securing treatment and care for people living with AIDS/HIV working funds. There are missions, organization and agencies that specialize in addressing this type of need however NAWS does not, the Mission/Vision statement referred to. There was no objection to the recommendation to not proceed with idea as it is outside of NA's purview.

Any ideas for Talking Points

Becky asked the board to state needed information to make the Talking Points more helpful.

Adding:

- The Talking Points will reflect financial information in the content of number of operating of days.
- Deadline dates...
 - Deadline for WPIF stays the same-August 31, 2005.
 - Nominees from regions, zones, and WB after HRP initial culling Oct 31.

FTP Site Use

Staff will continue to post board material to the site as well as post the latest version of work and resources: like Strategic Plan, FIPT, Guide to World Services, and A Guide to Local Services.

World Board Resources

A notebook containing Strategic Plan, FIPT, Guide to World Services, and Guide to Local Services and additional room will be created for each board member and stored in the cabinets.

Travel to WCNA 31 - working Wednesday afternoon-Sunday, authorized travel days Tuesday 30 August and Tuesday 5 September. Some may choose to come earlier or later. Need to know interest now and begin to make plans.

- Policy is that NAWS funds board travel only on the premise that the member is working the convention.
- The board asked if anyone present is not willing to travel to WCNA 31 as a funded

participant – all board members present responded that they are willing to travel to WCNA 31 as a funded participant which means there is an expectation that they will work 8 hours per day. Need to find out from Bob and Daniel if they are available to work.

- Any board member wanting a ticket for any event is to inform Eileen within a week. The
 money for the event can be paid at another time. If your work schedule makes you unable
 to attend an event the money will be refunded.
- Each board member is expected to register for the convention whether working it or going as a vacation.
- Ron H brought up the issue regarding gays/lesbians meetings during the convention and wonders when this will be brought up.

Approval travel days to WCNA 31 – working Wednesday afternoon-Sunday, authorized travel days Tuesday 30 August and Tuesday 5 September. Some may choose to come earlier or later.

Revised evaluation of Afrikaans and ASL

Anthony reported using the new simplified evaluation tool for the Afrikaans. The evaluation has been received and returned to the local translations committee. It is the hope to be able to use this same tool for Swahili.

NAWS is also still waiting to here back on the ASL evaluators (test).

Website Links on www.na.org

The board approved the text in blue under Website Update as a standard response adding text giving NAWS the ability to refuse a link if something is inappropriate.

Follow up to Audit Letter

The board approved the action taken to date as stated in the Executive Report.

Key Result Area: Communications

E Subscriptions

Status of where we are and ideas for future: An e-blast was sent to conference participants on January 20 from webmaster with a copy of NAWS News. Each board member received the blast.

Leadership Article for April NA Way

Sent out via email for review, 3 people sent in editing type of input and not conceptual. <u>Does</u> the board agree to some edits, it going to the chair for sign off as the *NA Way* deadline is this week? No objection noted to the chair being the final sign off.

Banking Bulletin

This is information that we typically send out upon request. We believe it would be more accessible if it were a bulletin. We are also including the remaining material that is sent out from NAWS in your correspondence books.

There were no objections to approving this for distribution as bulletin 32.

One more thing

Bulletins

The board directed to read the bulletins—board and provide input as this is the current stated philosophy of the board

Sponsorship Book

Michael brought up an email in the December correspondence book: email refers to the symbol on the Sponsorship book cover and that the symbol resembling specific drug. Michael wonders if this could be changed for the next printing.

Discussion points

- David would like it changed.
- Ron M stated that there was communication on NA Admin about this. The symbol does not personally bother him, however if there is there is enough talk in the fellowship about issue would agree to change the cover.
- Giovanna stated that she didn't see what the email was referring to until after reading the email—would suggest not printing the symbol on the Spanish version.
- Tom is very concerned about what is currently occurring. Are we going to change the cover of our literature every time one person states something that may be bother him/her?

Reported was that the overall design concept was to portray the image of the sky, white clouds, with the embossed service symbol. This was an only a contemporary approach to change the look of our literature. Anthony stated that he would have to check manufacturers to see what it would take to make remove the symbol, this will be reported to the public as well as our publishers (how much of our market place has started to produce, cost, etc.

Craig recapped the week and thanked everyone for the work done during the sessions/week, etc., also encourages the board input the agenda if changes are wanted, e.g. want more detail, less, a specific agenda topic etc.

The meeting ended at 5:00 with a board sharing session which is not a recorded session of the board.

NARCOTICS ANONYMOUS WORLD SERVICES, INC

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Narcotics Anonymous World Services-NAWS, Inc

Abstract from the minutes of the Board Meeting of the 28 January 2005

"Following the decision of the board the Belgian branch office of NAWS-Inc will end its activities as of the 1st July 2005. As of that date NAWS-Inc will not have any other activities in Belgium"

French translation:

Extrait du Procès Verbal du conseil d'administration du 28 Janvier 2005

« Suite à la décision du conseil d'administration le bureau belge de NAWS-Inc cessera définitivement ses activités à partir du 1^{er} Juillet 2005. A partir de cette date NAWS-Inc n'exercera plus aucune autre activités en Belgique»

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Paniel Schuessler
Demes
David James
R-BIL
Ron Blake
Ron Miller
Thang Lanner
Mary Bannel
Mocanhama
Mukam Harzenski-Deutsch

CALIFORNIA ALL-PURPOSE ACKNOWLEDGMENT

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