#### **Approved Minutes**

# Narcotics Anonymous World Services, Inc. World Board Meeting – 27 – 29 January 2000



#### Thursday 27 January 2000

**World Board:** Michael McDermott, Jon Thompson, Claudio Lemionet, Susan Chess, Stephan Lantos, Larry Roche, Jane Nickels, Mary Kay Berger, David James, Tony Walters, Lib Edmonds, Bob Jordan, Bella Blake, Mario Tesoriero, and Daniel Schuessler.

**Staff:** Becky Meyer, Eileen Perez-Evans, Nancy Schenck, Michael Lee, George Hollahan, and Anthony Edmondson.

Not present: Craig Robertson

Action Group was on the board's vision for the next two years

George and Mario lead discussion and recapped Executive Committee January discussion.

#### **Priorities**

WSC 2002

**WCNA 28** 

**WCNA 29** 

**WCNA 30** 

Motion 1 and 2 - Project plans to allow for response to motion 2

Motion 3 - Project plans for sponsorship evaluation and fellowship development

Motion 4 – Project plan for Bulletins – Internet and 11<sup>th</sup> Tradition, Surveillance and the LWB, Input on targeted literature, evaluations, and translations, updated plan

Motion 5 – Worldwide workshop system – develop tools for all committees, travel cycle and targets

Motion 8 – Seating of regions

Motion 9 – funding and travel arrangements for all conference participants

**Issue Discussion Topics** 

Handbooks – Treasurers, Events, PI, and Training – develop basic ideas and use in the worldwide workshops. Then develop material further based on that response and input.

#### **Publications**

1 CAR, 2 Annual Reports, 4 Conference Reports, 8 quarterly reports, 8 NAWS news = 23 separate publications for an average of one per month in the two year cycle plus 8 NA Ways, 8 Reaching Out and 12 Meeting by Mail

FDP -

Proactive approach to increase in fellowship donations (1H)

Expansion of Marketing/Pr efforts

Training and orientation for new board members and possibly committee members by June 2000. At some point fellowship, current board, and WSO staff training (goal 4)

Information Management – system and annual fellowship information (goal 3)

Fellowship development activities (goal 5 A&B)

Quality program (goal 6) – standards for business operations, continue to document procedures in a standardized format,

CTF (goal 8 A&B)

PR strategy and activity (goal 10)

**Budget** 

**Board Meetings** 

Internet issue – Minimally, board needs to discuss the meeting/group issue in January or March Additional issues from CAR workshops, World Board or staff – allow time at March WB meeting to discuss

Preparation for the board and the budget

Committees -

scope

delegation,

authority

projects, etc.

Vacancies of World Board

Worldwide Workshop cycle

**Future Leadership** 

What it means, who is interested in which committees or leadership – discussion about committee leadership with decision in April

#### Committees

Issues raised by Mario were board doing the work of the committees, selection of committee members, rotation of committee members, relationship of committee members and staff, the board being managers and how to communicate to staff, board dependant on Executive Director's. For the most part previous conference Committee were unsustainable, expensive, and unproductive. Committee may have more than one project and need to learn to administrate/delegate. Learning how to deal with the challenge of what is conference driven and what is really important. The World Pool is also still in the beginning stages.

#### **Focus**

Bob stated that we should find a way to help the RD understand that we recognize that they have given the board direction however feel that another item(s) is where the board would feel more useful and better utilizing resources. Understanding the difference between conference driven and conference mandated.

The body split into 2 groups and would focus on a broad discussion regarding "our vision for the next 2 years" and more specifically on "the amount of available resources" for the items listed on page 171 of book 2, as well as "conference driven and conference mandated".

#### Group 1

- ∇ Committee system functioning effectively
- ∇ Effective fellowship interaction

- ∇ Hiring and orientation of new staff and new World Board members
- ∇ Common visions of what committees are
- ∇ QA program standards for bus and ops
- ∇ Effective communications, philosophy
- ∇ Less is more not having to know everything about everything.
- ∇ Balance between delegation and collective accountability
- ∇ Overall plan to achieve goals.

#### Group 2

- ∇ Acceptable the whole program (post it)
- ∇ Flexible understanding from WSC to divert from work
- ∇ Internet issues
- ∇ Project proposal process (set up a way to respond appropriately, submitter should provide background, etc.)

## There were no strong feelings about removing of the stated items from the lists from group 1 and 2

Anthony had the board clarify if what was being directed is for Executive Management to develop a budget for all the projects noted on the post-its. The board did not object.

### Committee's discussion (broad philosophical issues)

- ----Scope of the committees
- ∇ That everything comes thru the board, that the fellowship not go straight to the committees (no direct resource to fellowship)
- ∇ Board determines committee work
- ∇ Committees are chaired by the board members who are administrators they facilitate the work but no do the work
- ∇ Board may assign a project or responsibility or combination of both
- ∇ Committees are a resource to the WSO
- ∇ System that is open and free flowing that is something that the board review workload couple times a year...
- ∇ Terms flexibility (length of time) on committees
- ∇ Allocate resources for the benefit of the board (resource management)
- ∇ To be assigned to a committee at the beginning of the year does not necessarily mean that is where you will be for the remainder of a year.
- ∇ Rotation (allows for knowledge of what's going on, and helps to not create a possiveness to a committee)
- ∇ Committee component will be task orient
- ∇ Proactive planners
- ∇ Accountability/continuity

- ∇ Non-routine issues, correspondence from staff would go through the board?
- ∇ Communication between the two entities.

#### The board agreed on the above points

Stephan asked that the definition of *administer* be given so that the board has a common understanding. Meaning from the thesauruses read.

#### ----Delegation

- ∇ Jane Administering (trouble shooting, allocating resources, getting resources) giving parameters for a project, i.e. deadline, format, structure, etc., delegation is give the parameters to someone else to come up with the item using the parameters given
- ∇ Mary Kay understands this role as project managing help remove road blocks, motivate, some training, problem solving
- ∇ Cary trust and respect people working with. If the production is not happening then the
  administrator steps in to see what's going on. Have to know when to step in and
  become part of the project. It's the administrator's role to know that each goal is being
  met.
- ∇ Michael Administrator should clearly understand the task. Providing clear direction when delegating: giving markers, desired outcome, reporting, communication. Proper set-up.
- **▽ LETTING GO**
- ∇ Direction of project reviewed by board, as well as changes
- ∇ Various stages of delegation. Starts with the conference to the board, then board has to come to enough understanding to communicate to tell the subset what is expected, the subset then has to communicate this to staff assigned
- ∇ Important to create an interacting system, not an interfering system. Interact; observe what's occurring with project. Creating an atmosphere of being comfortable with one another. Not enough time to create trust.
- ∇ Concepts: single point of delegation, communication...
- ∇ Delegation doesn't always mean advocating. Need to clearly communicate area of passion.
- ∇ Tolerance of error, and maybe even being tolerant of not getting it "your way".

#### ----Authority

Mario shared a situation: Executive Committee making a decision to select a particular leader for a committee. Later in the year the committee came back to the board and requested that another board member be assigned as leader for that committee. And how there were no objections.

- ∇ Clearly define the process of authority to the committee. Clearing defining the interaction of the committee and the finalization the communication from that committee that is being sent out to the fellowship
- ∇ Latitude for the committee to carry out their work
- ∇ Communications from the fellowship to committees would follow the standard communications protocol for the World Board, which is that the designated staff member would receive and disseminate

- $\nabla$  Understanding the philosophical work if you buy on to what, and why, you get what you want from the board
- ∇ Liaison between board and committee reports, communication, etc

The board meeting adjourned at 6:00pm and went into a sharing session, which is an informal session that is not recorded.

#### Friday 28 January

**World Board:** Michael McDermott, Jon Thompson, Claudio Lemionet, Susan Chess, Stephan Lantos, Larry Roche, Jane Nickels, Mary Kay Berger, David James, Tony Walters, Lib Edmonds, Bob Jordan, Bella Blake, Mario Tesoriero and Daniel Schuessler.

**Staff:** Becky Meyer, Eileen Perez-Evans, Nancy Schenck, Anthony Edmondson, and Michael Lee.

Not present: Craig Robertson, and George Hollahan

Closed Session took place to discuss Elections, and Leadership (style, what kind of leadership, goal, plans, and wishes may be for committee).

The Internal Processes were reviewed and some edits were made to the document.

Closed Session to report on Personnel Updates

The board meeting adjourned at 6:010pm and went into a sharing session, which is an informal session that is not recorded.

#### Saturday 29 January

**World Board:** Michael McDermott, Jon Thompson, Claudio Lemionet, Susan Chess, Stephan Lantos, Larry Roche, Jane Nickels, Mary Kay Berger, David James, Tony Walters, Lib Edmonds, Bob Jordan, and Mario Tesoriero.

**Staff:** Becky Meyer, Donna Smylie, Nancy Schenck, Michael Lee, George Hollahan, and Anthony Edmondson

Not present: Craig Robertson

The meeting opened with a moment of silence followed by the Serenity Prayer by Michael McDermott at 9:05 a.m.

Discussion began with the Committee Section of the Internal Guidelines:

#### **Events Committee discussion**

Cary questioned why the Events Committee would not use the same process that was formerly used by the World Convention Corporation.

Response: Anthony Edmondson responded that the way it's written in the proposed guidelines, the board is responsibile for the convention itself and the program, not the Events Committee. Becky then clarified the difference in the old process and the new process.

Jon questioned why the Events Committee could not put forth the full program and present it to the Executive Committee.

Response: Michael responded that he believes that a group assigned from the World Board would best serve the need of putting on the World Convention. And that it will need more attention that it received in the past. The world convention impacts more members of NA directly than any other event we do. Further did not believe that inexperienced World Pool members would be able to successfully do this. The board should have more forethought in anticipation of the convention, not waiting until the convention is upon us, and then having to rewrite the program, etc.

Mary Kay thought the World Pool would have high-level experienced members that would be able to do the task at hand.

Jane mentioned the financial responsibility of the board that she feels. She believes that the themes should be related directly to NA literature.

Cary believes that the board needs to talk about the philosophy of the World Convention.

Jon questioned who would be responsibility for initiating these discussions with the board and that needs to be clarified. Becky responded that it would most likely be the Events Committee and the Executive Committee. Logistical plan would most likely come from the Events Committee. Some things we don't know yet because this is a new system. In new system plans have to be laid out 2-3 years ahead of time. Definitely need to do this different than it was done in the past.

Anthony noted that at the March meeting, the board will have to create a budget for the World Convention in Atlanta for 2002.

Decision: Need to rewrite this section but the basic idea of board responsibility should remain. Add language to say: May develop work groups as needed but the board maintains responsibility and set direction for the event. Should remain in the board's consciousness. Delete second sentence of first paragraph under World Convention (page 141): "They make recommendations and provide...convention."

Stephan questioned who would do the logistical planning for the worldwide workshop system. The response was that the board has never discussed this issue.

#### **Public Relations Committee discussion**

- □ Jane suggested this being the section introducing the thought of using of non-addicts.
   ☐ Michael suggested not limiting the thought to this section.
- ∇ Public relations and marketing plans section:
- ∇ Tony suggested defining what the common effort might be in this section.
- ∇ Larry suggested deleting "Train the Trainer."
- ∇ Michael reminded the board that even though we will have a committee system that we will still have to have work groups. We are still a single board. Becky suggested including a preface stating this is a cooperative effort, staying "out of the box."
- David expressed concern about going before the conference and repeating that we don't have experience. Mario explained that why he kept referring to that is because the TG proposals were changed on the conference floor, the conference more or less said you can only have so much of the new system and have to keep so much of the old system. Perhaps one day we can go to the conference and let them know that trying to cram portions of the old system into the new system no longer works.
- ▼ Tony suggested removing the words H&I and PI to help get the fellowship out of the box and so the fellowship will not look at the Public Relations Committee, H&I and PI Committee.
- ∇ Becky believes that the reporting from the board will be the most helpful. Remind the fellowship that the WSO is the resource not individual board members and even if there is not an H&I or PI committee that are resources for members and local committees to draw from and that resource is the WSO. Need to focus on vision.

#### **Fellowship Relations Committee section**

- ∇ Indicate which portions come from the External Guidelines.
- ∇ Jon questioned where would new or revised service materials be presented. Will not just go into one box but be presented in the intro before the committees.

#### **Publications Committee**

□ Jane questioned the sentence: "The committee will also be responsible...translations committees." She would like to see "freeing up" of the literature, similar to what was done to the Public Relations sections. Getting out of the literature box—writing NA lit in basements, etc. Make it more non-committal. Becky said no, not at this time. Again, indicate that it's from the External Guidelines and again, emphasis in intro.

#### **Guardians:**

- $\nabla$  The footnote is missing from this section that is included in *TWGWSS*.
- ∇ Jon said that the idea had been discussed in the Executive Committee that members would move to this committee in their last two years on the board. If you were re-elected then you would move out of that committee as you started your new term.
  - Becky expressed concern that this is not a good idea. She believes that the Guardians may be the most important committee and develop bulletins, discuss philosophy, etc.
- Michael noted that in the beginning the Guardians were regarded with a negative connation. However, now some board members are willing to serve on the Guardians Committee.

- ∇ Mario noted that in the External Guidelines it does not restrict participation to just that committee. Guardians may or may not have time to spend on other issues. However, there is some flexibility for them to serve elsewhere during certain times.
- ∇ Mary Kay expressed concern that every board member should be concerned with NA's philosophy not just the Guardians.

#### **World Board Vacancies**

12 openings on the board, four are vacancies.

The Executive Committee wants to report to the conference the status of vacancies on the board. There are four vacancies: two two-year terms, and two four-year terms in addition to the vacancies of the eight six-year terms. The Executive Committee wants to recommend that the conference only fill the eight six-year terms. If the conference chooses to fill vacancies they are recommending only one election and let the terms be filled internally. The board is willing and can function with the number of people elected no matter how many that is (i.e., whether six, eight, twelve) because of its ability to use the World Pool.

Jon suggested that the current board members that are re-elected not have to participate in the lottery for terms. Mario was opposed to this process because he feels that it would set-up for setting up two classes of board members or two classes of support for board members.

Anthony reminded the board that the reason for the Executive Committee's recommendation was because of the possibility of a 50% influx on new members. Not that the board is trying to control the number of board members elected.

Michael suggested reminding the conference of what has happened with elections for the board the last two years at the conference.

Michael will communicate this decision to HRP as well as travelers to CAR workshops. However, the full board will also get the recommendation in writing.

Anthony Edmondson reminded the board that the board received criticism last year at the conference for not identifying potential problems with board elections.

#### **Executive Committee Report**

 Interactions with the Human Resource Panel and WSC Co-Facilitators—Michael reported that the election procedures that the HRP has used for the conference was the wrong draft but is being corrected. Jon is working with the HRP.

HRP sent a list of resumes as requested by the Executive Committee for the World Convention. Sometimes the Executive Committee will want to see full list and sometimes they will want the filter of the HRP. Their process goes from to objective, to subjective, to instant. The process is unworkable and a conference participant will probably bring it up at the conference for discussion.

Vinnie posted to the bulletin board his plight about whether to resign his position as WSC Co-Facilitator. Michael said that Vinnie has severe health issues and would not be able to travel for two months. Health has improved at this point.

John and Vinnie will have to respond to the conference as to why they posted to the "conference participant" only bulletin board.

Bring John and Vinnie to March board meeting. John wants to meet with full board and discuss expanding his role as WSC Co-Facilitator. George and Michael have been delegated to respond to John's letter. Executive Committee believes that the guidelines state very clear the role of the Co-Facilitator.

The WSO never received an updated change of RSC trusted servants for the Wisconsin Region. Therefore, John received the letter that only went to

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conference participants because the database had him listed as 2<sup>nd</sup> alternate from Wisconsin. At the WSM, John had a blue badge, which alternates wore.

David questioned whether the board has a responsibility to help the HRP and WSC Co-Facilitators, not in the sense of "saving" them but giving direction, sharing experience, strength, and hope instead of the adversarial approach. Michael noted the improvement with the HRP this year vs. last year. The relationship with Vinnie has also improved. **David will submit his ideas in writing to Michael.** 

#### 2. Approval of minutes

It was M/S/C Michael McDermott/Tony Walters "To approve the November minutes as revised."

**Unanimous** 

It was M/S/C Michael McDermott/Stephan Lantos "To approve the August minutes as presented."

**Unanimous** 

#### 3. Executive Committee Reports

Jon noted that the December meeting was geared toward the 2000 *Conference Agenda Report* and the January meeting was geared toward the agenda for this meeting.

Jon also noted that the Executive Committee made a decision to *not* include the minutes received from two of the zonal forums. If board members would like to see them, then just make a request to the office.

4. On line conference participant discussion forum

Anthony reported that the company that provided us with the software for the bulletin board included an update that provides the date of the post.

5. Internet issues given to the board

Anthony reported that one of the philosophical issues is the difference between a group and a meeting. The Executive Committee decided to gather all the issues and have a discussion with the conference and let the conference prioritize. Just because this was a committed motion does not necessarily mean that it is a priority.

Bob mentioned the person(s) that is using; provide the JFT mediations in an e-group style delivery.

Issue from Paul C (RD, North East Atlantic Region) regarding online meetings and the NA online Committee Project Booklet is included in with all the other Internet issues to be discussed at the conference.

6. How to increase in fellowship donations?

The Executive Committee did not discuss this topic. It has been rolled on to this agenda from previous agendas. Jane wants a commitment to at least keep it on the agenda.

George noted the need for a strategy and set of goals for this discussion, assigns the task to a group. He mentioned the upcoming "big ticket" items (i.e., worldwide workshops, committee system, etc.) George will put basic discussion together with assistance from Susan, Tony, and Jane.

Michael said that instead of creating a workgroup today that the Executive Committee would develop a proposal by March meeting.

7. CAR 2000 Workshop preparation

Jon asked the team leaders for all the CAR workshops to ask the zonal forums if they have an ideas about their meeting schedules for the next two years and report that information to the Executive Committee.

Jon asked for clarification about the line in the Motion #21 material that choosing to work on the Basic Text and the Little White Book indicates no other projects for the next six years.

The CTF survey is to be distributed randomly among RDs (1/3) and 2/3<sup>rd</sup> other participants (i.e., RCMs or GSRs) by the team leaders.

<u>Financial Report has not been sent out since August so the next report will include July 1999 to current.</u> This delay was due the transition activity of the Unified Budget.

#### 8. New minutes style

New minutes style will just be a record of decisions.

9. Ontario Region sent in a funding request for their delegate to WSC 2000. The Ontario Region lost \$15,000 on their convention and they paid that debt as well as paid their \$8,500 literature debt to the WSO. The Executive Committee is agreeing to fund them with some conditions: (1) only one delegate; (2) if in the near future, they could pay the money back—even though this funding is not a loan. There was one objection due to the concern that other regions might need funding as much, if not more than the Ontario Region.

Executive Committee will decide the final avenue for reporting this decision and will let the board know.

#### **Executive Co-Directors Report**

#### 10. History Project

This workshop will include members who attended meetings in the early 50's and 60's. It will be held on Friday, 28 April at the WSO and then with the board on Saturday morning, then with conference participants.

East Coast movement is a different history and we are not concentrating on that history at this time. Perhaps in the future, we would send someone to have a taped interview with Father Egan.

#### 11. General Update

George mentioned the situation in Iran and asked the board to take note because at some time a visit will be proposed.

Anthony reported about that we were able to secure a fixed ten-year lease on this building with an additional five-year option. Anthony asked the board to put on their calendar during year seven (from September 2000) of the lease to see if the board might want to purchase a building or move to another location.

#### 12. Database

Becky gave an update on the new database. She noted that the conversion did not happen when it was scheduled. MEI is in breech of contract. WSO will be reimbursed for various aspects of the contract that were violated.

#### 13. Creative Arts

Discussed on Friday night.

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#### 14. New Product update

Anthony gave a presentation of the Basic Text on CD-Rom. There is a new cover for Just For Today, and change the interior sheet in the 5<sup>th</sup> edition of the Basic Text.

Cost of the Basic Text on CD-Rom is \$6.50.

Michael suggested using more than one voice during the prayers on the CD-Rom.

Non-English version of Just For Today had to have a small font to allow room for gutter margins. Therefore, the staff is asking for the size of Just For Today to be the same size as the paperback Basic Text. Also, the cover has been a problem with the institutional clients who appear to have no interest in the product because of the perceived "feminine cover." The cover will be changed on the Spanish and French first. Cost of goods will not change.

Anthony passed around samples of the Spanish and French medallions.

Include the website address as a stripped in change in the Basic Text.

Claudio noted that the page number of the quotes from the Basic Text in the Spanish Just For Today is incorrect.

Anthony then presented the idea for the WSO to produce and sell a limited edition medallion with the original logo. It would have the same back as the current medallions. This is to be made available at WCNA – 28 Cartagena, Colombia.

It was M/S/C Susan Chess/Bob Jordan Unanimous "To approve the change in trim size and cover in all versions of the JFT".

It was M/S/C Jon Thompson/Susan Chess Unanimous "To approve the inclusion of WAV files in the CD-Rom version of the Basic Text".

It was M/S/C Mary Kay Berger/Tony Walters Unanimous "To approve strip in changes to the Basic Text that include the web address and an update to the page of "other publications".

It was M/S/C Jane Nickels/Lib Edmonds Unanimous "To approve the production of a commemorative 25<sup>th</sup> WSC medallion with the original group logo."

This medallion will be provided to Conference participants free of charge and a small quantity will be produced for sale.

#### 15. Current financial information

Anthony gave an overview of the information.

#### 16. Update on Unified Budget

WSO-Europe is not functioning on the Unified Budget and is not Y2K compliant.

17. Update on Evaluation of Literature Distribution System Project

Anthony gave an overview of the system for the past twelve months.

Anthony also gave an overview of the agenda for the Literature Distribution Workshop next for 4-6 February. Anthony noted that the Convention Workshop will be taped.

#### 18. Information Management project

Anthony reported

There were no objections to revising FIPT #3 as a result of some of the problems springing up about licensed vendors and their web sites and bring back to board for approval.

No objections to Executive Management presenting a written proposal regarding giving free IPs in one bulk shipment per year to all Latin American countries.

Each community will be dealt with on a case-by-case basis of their needs. Some communities will cover shipping, some cannot, etc. Anthony noted that this is the solution for today and a year from now it may be entirely different.

Staff will email board regarding the open positions at the WSO.

Arabic-speaking trip: Anthony provided background information and gave an overview of the trip proposal. Approximate cost is \$30,000. This trip originally was to be done in conjunction with the ICAA trip. However, because the ICAA is at the same time of the world convention in Cartagena Greece will most likely be the site. Travelers would include 2 from world services, 1 translator from the UK, 2 participants from each of the Arabic-speaking communities. Scheduled for Summer 2000.

#### **Communications Task Force**

19. Update on work and focus groups

Jane gave an overview of the CTF report that had been presented to the board on Friday afternoon. The group will be finished with their work and will submit the recommendations for solutions to the board at the June board meeting. The CTF believe that they are "on budget."

The Problem Profile will be presented to the board at the March meeting. If the board were okay with the Problem Profile, then the CTF would present the Problem Profile and a progress to conference participants at WSC 2000. If the board agrees with the solutions, the board would report on the solutions in the Annual Report.

- 20. There were no objections regarding the criteria for translated medallions as contained in Book One. (WB/Legal/Policies)
- 21. <u>Becky asked the board if we could leave the specifics of faxing board members</u> the written guidelines and try it first. There were no objections to this.
- 22. WCNA-28 Travel package price contains an error in the land package price and in the explanation of what the package includes. This will be corrected on the website.

#### **World Convention**

19. Update on work

#### **WSC 2000**

- 20. Conference Planning
  - a. General format of the week

Saturday session with the history project. Have board meeting with the funded participants is not a formal orientation session on Friday evening.

Four separate board meetings: One before the conference, one before old business, one before new business, and one at the end of the conference.

Possible open house and BBQ at WSO.

Two small work groups: Lib and David for orientation. Issue topics from this conference cycle: Stephan and Larry.

CTF: Uncertain what their conference needs are at this point. Hopefully they will have by March meeting.

Small groups for 2-year conference cycle discussions.

Wrap-up at end of conference.

George, Mario, and Michael will do Resolution A.

David suggested panel sessions for discussions.

Bob suggested a community building session at beginning of conference. Michael hopes that the history workshop will serve this purpose. He also mentioned the possibility of a keynote speaker at the beginning of the conference.

Perhaps have discussions about worldwide workshop system, consensus-based decision-making, etc.

- b. Orientation using the format discussed in the two-year cycle
- c. Issue Discussion topics for the year Retaining and Abstinence
  - d. Resolution A
- 23. Submitted Project List—Report in March Conference Report if the people who submitted the ideas have been contacted.
- 24. Parliamentarian—<u>Don Cameron unable to be at the conference. Will try</u> to have Don Brownlee on the recommendation of Don Cameron.
- 25. Claudio asked about headsets at conference. Staff will do research on the cost and availability of using headsets at conference.
- 26. Michael asked the board if they would be interested in a "retreat style" board meeting. There were no objections to this idea so the Executive Committee will proceed with researching the cost and adding it into the budget.

#### **NA Way**

#### 28. Brief update

Stephan gave an overview of the written report that was handed out.

Lib thanked the Executive Committee for recommending the Thursday session.

Claudio liked this meeting better also, probably because of the Thursday and Friday sessions.

David feels that great progress has been made.

Hearing no further business, the meeting ended at 6:15 p.m.

#### **Sharing Session**

The board meeting adjourned at 6:15pm and went into a sharing session, which is an informal session that is not recorded.